



The health and well-being of our customers, co-workers and communities is our top priority. We know the concern and uncertainty surrounding the coronavirus (COVID-19) and we are committed to understanding the needs of our customers and associates as the situation evolves. We are taking precautionary measures to protect our customers, as well as our team members during this global outbreak.

- **Our offices are cleaned and sanitized daily with germ-killing cleansers.**
- **We have installed REME HALO whole home air purifiers in each of our locations to protect our staff.**
- **All employees are required to stay home if they are feeling sick or showing signs of illness.**
- **Our customer service team is asking if anyone in your home is sick or have been in contact with someone sick prior to booking calls for our technicians to run.**
- **We have and will continue to provide hand sanitizer to our employees.**
- **Our staff has been informed of CDC recommendations to prevent the transmittal of the virus including regular hand washing throughout the day and avoidance of touching your face.**
- **All team members have been asked when possible to social distance themselves the recommended 6 foot to prevent person to person transmitting.**

We will continue to provide all services as usual. All employees who enter your home or business are expected to wear Nitrile/Latex Gloves, booties that will be disposed of after each call. Field employees will sanitize their tools and I-pads as well as wash their hands after each appointment and before their next. If you have questions or concerns about our in-home services we provide, we're here to address them and to offer flexible schedules for your convenience. Please contact us at (812) 721-0021.

Above all, we are committed to doing things the right way. We understand your concerns as we have them as well. Thank you for your understanding and continued trust that you have placed in Summers Plumbing Heating and Cooling.

**Rick W Jenkins
President/Owner**